



November 20, 2013

Chronic Condition Health Home

What

A designated provider offering whole-person, patient-centered, coordinated care for all situations in life and transitions of care for members with specific chronic conditions.

Who

- Adults and children with two or more specific chronic conditions, or one and at risk of developing a second.
 - Mental Health
 - Substance Use Disorder
 - Asthma
 - Diabetes
 - Heart Disease
 - Overweight/Obesity (BMI 25 or 85 percent)
 - Hypertension

Program Details

- Started July 2012 – statewide
- Provider participation is voluntary
- Members opt-in based on provider engagement
- Providers paid additional incentive based on acuity of chronic conditions ranging from \$12 to \$76 per member per month (PMPM)
- Performance bonus available in 2014 for achievement of quality measures

Health Home Statistics as of November 1, 2013

Providers

- 30 entities
- 69 clinic locations
- 27 counties
- 599 individual providers

Members

- 4,107 enrolled
- 480 under the age of 19

HH 2.0 – Coming Spring of 2014!!

- Provider Supports
 - Move from claims based to auto payment
 - Robust provider implementation manual
 - Communication outreach toolkit
 - PCMH transformation toolkit
 - Roll out practice facilitation/health coach training pilot
- Improvements aimed to:
 - Increase enrollment
 - Maximize improved member outcomes
 - Realize savings targets

Integrated Health Home

What

A team of professionals working together to provide whole-person, patient-centered, coordinated care for all situations in life and transitions of care.

Who

- Children/youth with serious emotional disturbances (SED)
- Adults with serious and persistent mental illness (SMI)

Phase 1

- Started July 2013
- In five counties: Polk, Warren, Woodbury, Linn, and Dubuque
- 12 Community IHHs seeking and serving 15,000 adults and children
- Intense provider supports and training given to IHHs to serve SMI/SED population

Phase 2

- Targeted for Spring 2014
- In 29 new counties
- Estimated to seek and serve an additional 15,000 adults and children

Adults with SMI Pilot Outcomes

- **June 2011 – July 2013**
- **Limited in size (750 members)**
- **Five participating sites in phase one counties**
- **Opt-in approach**
- ER visits for MH reason decreased 26%
- Members using ER decreased by 16%
- Psychiatric admissions decreased by 36%
- Members admitted for psychiatric reasons decreased by 40%
- 94.8% overall satisfaction by members in pilot at least 3 months (43.3% response rate)

Questions

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